



# Alloway Township

Municipal Clerk's Office  
P.O. Box 425,  
Alloway, NJ 08001  
Phone: (856) 935-4080 / Fax: (856) 935-2993

August 9, 2018

Dear Resident,

Alloway Township continues its efforts to allow all residents the ability to have a quality internet connection. Many Alloway Township residents live without a quality connection to the internet, which hinders their personal, business, and school communications.

The Township has been involved in a group action against Verizon before the New Jersey Board of Public Utilities (BPU). One result of this action is a Stipulation of Settlement with Verizon, which includes an extension of the Bona Fide Retail Request (BFRR) program and an outreach effort.

Alloway Township is assisting small business and residential customers by moving the Bona Fide Retail Request (BFRR) to a successful completion in the township. The Township has reviewed available maps of service areas from Comcast and Verizon. We recently surveyed residents related to internet service. You expressed an interest in participating in the BFRR Program and appear to qualify. Verizon will review your application and make a final determination.

Enclosed is a Verizon Fact Sheet and a copy of the Verizon BFRR Application. Please read the fact sheet and complete the application if you still wish to participate.

Mail your completed application to:

Theodore E. Baker, County Counsel  
County of Cumberland  
164 W. Broad Street  
Bridgeton, NJ 08302

Alloway Township needs 35 eligible single line residential and/or business Bona Fide Retail Requests to move the process to completion.

Thank you for your consideration and efforts.

Sincerely,

K. Myrle Patrick  
Mayor

Enclosures: Verizon BFRR Fact Sheet  
Verizon BFRR Application



## **Important Information about the Bona Fide Retail Request (BFRR) Program**

Qualifying small business and residential customers in Verizon New Jersey's service territory who do not already have broadband service available to them may now request broadband service through a Bona Fide Retail Request (BFRR).

### **How do I qualify for the BFRR Program?**

In order to qualify, you must request broadband service for a single line business or residence - located in Verizon New Jersey's service territory - and satisfy the following criteria:

- Have no access to broadband service from a cable provider or Verizon;
- Have no access to 4G-based wireless service; and
- Sign a contract for at least one (1) year of broadband service and pay a \$100 deposit.

### **How do I know if I meet the BFRR eligibility criteria?**

Call or visit the website of the cable and wireless companies in your area to determine if broadband service is available from them. You can also enter your address in the National Broadband Map (<http://broadbandmap.gov/>) to see what broadband options may be available. If broadband is available (including 4-G based wireless), you will not be eligible for the BFRR Program.

### **I have checked and I do not have cable or 4-G based wireless broadband service available to me. How do I submit a BFRR application form?**

You can download and print a BFRR application form by clicking [HERE](#). Once you have completed the application, simply mail it to the address indicated at the bottom of the form. We will send you a confirmation when we receive your application. Please be sure to fill out all of the application. If your application is incomplete, we will let you know and you may resubmit it.

### **What happens after I submit my BFRR application?**

We will review your application to confirm that it meets the eligibility criteria described above. We will notify you regarding your eligibility. If you are not eligible, we will give you the reason why. If you feel you were denied access to broadband services improperly, you may contact the New Jersey Board of Public Utilities at 44 South Clinton Ave, Trenton, NJ 08625.

### **When will I have to sign the one (1) year contract and pay the \$100 deposit?**

Once we receive at least 35 qualifying BFRR applications within the census tract in which you live, we will ask you to sign and return a broadband service contract committing you to at least one year of service, and to pay a \$100 deposit.

### **What kind of broadband service will be provided after Verizon receives at least 35 qualifying BFRR applications?**

We will decide whether to provide broadband service over our own facilities, either DSL or fiber, or whether we will contract with a wireless, cable, or satellite provider to provide the service. The broadband service will have speeds at least as fast as our advertised entry level DSL offerings.



## **Important Information about the Bona Fide Retail Request (BFRR) Program**

### **When will that broadband service become available?**

Generally, within 9 months after our receipt of the 35 qualifying BFRR applications, together with the signed service contracts and deposits - although that time may be extended in certain situations.

### **If I submit a BFRR application, am I guaranteed to receive broadband service?**

No. If you submit a qualifying BFRR application, it will be counted toward the minimum number of 35 qualifying BFRR applications in your census tract. If we do not receive 35 qualifying BFRR applications we may not provide broadband service in your area.

### **Is the BFRR program a permanent program?**

No. The BFRR program ends on June 30, 2019.

### **Does the BFRR Program cover broadband service requests by public entities?**

No. The BFRR Program is limited to single line residential and business consumers. However, public schools, municipal police and fire stations, emergency services, rescue squads and/or paramedics that do not have access to broadband service from a cable service provider or access to 4G-based wireless service may contact Verizon to negotiate the provision of broadband service on terms, conditions and rates mutually agreeable to the parties. Verizon's single point of contact for this purpose is Sylvia Del Vecchio, who can be reached toll free at 1-844-807-3827.



## Bona Fide Retail Request Application

Please fill out this application form completely. If your application is incomplete, it will not be processed and will be returned to you.

### Applicant Information

Name: \_\_\_\_\_

I am requesting Broadband service for the following address: ☐ Residence ☐ Business

Street (Line 1): \_\_\_\_\_

Street (Line 2): \_\_\_\_\_

City: \_\_\_\_\_

County: \_\_\_\_\_

Zip Code: \_\_\_\_\_

Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_

Do you currently have landline phone service with Verizon at this address?

☐ Yes ☐ No

If yes, please provide you 10-digit Verizon telephone number: \_\_\_\_\_

Do you currently receive service from a Cable TV provider at this address?

☐ Yes ☐ No

If yes, who is your Cable TV provider? \_\_\_\_\_

Do you currently receive Broadband service at this address?

☐ Yes ☐ No

Is Broadband service available to this address from a Cable TV or 4G Wireless provider?

☐ Yes ☐ No ☐ Unsure

Do you currently have more than one telephone line serving this address?

☐ Yes ☐ No

## Bona Fide Retail Request Application

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### Mailing Address

☐ Same as Service Address, or:

Street (Line 1):

Street (Line 2):

City:

County:

Zip Code:

### Applicant Certification

I understand that this Bona Fide Retail Request is an application for broadband service that will become available only if Verizon receives a minimum of 35 eligible single-line residential and/or business Bona Fide Retail Requests within the same census tract in which I am located. UPON REQUEST BY VERIZON, I AGREE TO SUBMIT A \$100.00 DEPOSIT THAT WILL BE APPLIED TO MY SERVICE AND TO SIGN A CONTRACT FOR BROADBAND SERVICE FOR A MINIMUM TERM OF ONE YEAR.

Name (Printed):

Signature:

Date: